

UNDERSTANDING Medicare Card Scams

Protect Your Information

SCAMMERS WANT YOUR INFORMATION

Medicare scams can happen over the phone or online and may include:

- Phone calls from someone falsely stating they are a Medicare representative and need to verify your personal information. Remember that Medicare will never call you without being invited to do so—for example, if you left a message at Medicare's customer service line (800.633.4227).
- Phone calls from someone claiming a need to verify your Medicare number for you to receive or continue to receive benefits.
- Phone calls from someone claiming your Medicare card was compromised so you need to move money from your bank account to a "safer" account.
- Someone calling to offer you a plastic version of the Medicare card.
- You get an email stating you need to click on a link in order to provide or complete verification of your information.
- You get a bill from a hospital or medical provider for care that you didn't receive.

If you suspect a Medicare card scam, report it to Nebraska SHIP at 1.800.234.7119.

OUT21400

Do's and Don'ts

Do hang up immediately if you get an unsolicited call from someone who claims to be from Medicare and asks for personal information.

Do destroy old Medicare cards, if you haven't already. Run it through a shredder, or cut it up with scissors, making sure to completely destroy the Medicare number.

Do give your Medicare number only to trusted providers of your health care and coverage, such as doctors, pharmacists, insurers, and state health agencies that work with Medicare.

Don't share your Medicare or Social Security number with anyone who contacts you out of the blue by phone, text, or email.

Don't send or give your old Medicare card to anyone.

Don't believe a caller is a Medicare employee simply because they know some information about you.

NEBRASKA
SHIP

Report suspected fraud or scams
to the Nebraska SHIP!

1-800-234-7119

PROTECT Personal Information | **DETECT** Fraud and Scams | **REPORT** Your Concerns

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